InvisibleSystems

Password Reset





A guide to resetting your Live by Invisible Systems password

This guide will take you through the steps of resetting your password in Live by Invisible Systems. You may need to do this if you have forgotten your password or wish to change it for security reasons.

The latter steps will also apply to first-time users who have been invited to join Live by Invisible Systems and need to set up a password.

Step 1

If you have forgotten your password, head to the Live by Invisible Systems login page and click 'Forgotten password' beneath the username and password fields.

Step 2

Enter your user name and email address into the relevant fields, then click 'Request password reset'.

A password reset email will then be sent to your inbox.



Step 3

Once you receive the email, **click on the 'Reset' button** or copy and paste the link into your browser.

Step 4

Type in a new password and click 'Change Password'. You will now be able to log in to Live by Invisible Systems with your new password.

The password reset link **expires after 7 days.** If this happens, simply follow the above steps again.

If you're a new user, you will also receive a password reset email to log in for the first time. You should follow steps 3 to 4.



If you require any additional training, please contact help@invisible-systems.com

