



How to Log in to Live by Invisible Systems




A guide to logging in to Live by Invisible Systems



Important Changes from Real Time Online to Live by Invisible Systems

If you are an existing Live by Invisible Systems user and your login credentials are saved to your browser, you will be re-directed to your new login page, where you will be required to enter your username and password.



You can learn how to change your password on the next page.



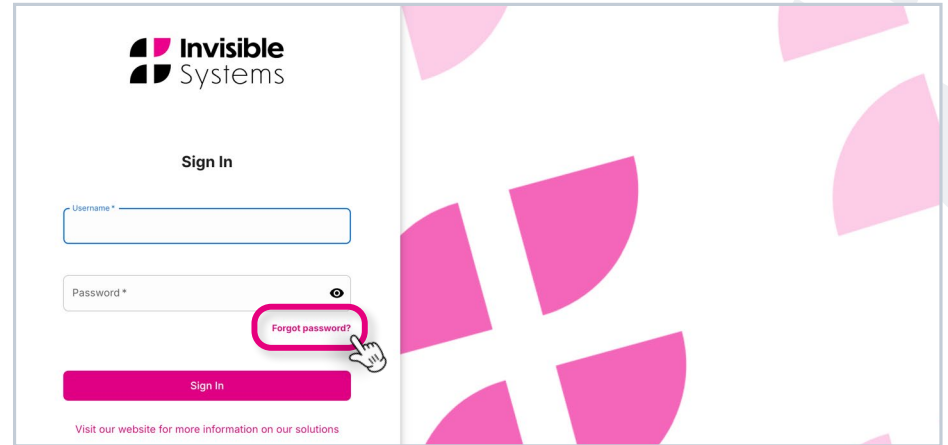
Step 1

To update your password, head to the Live by Invisible Systems login page and **click 'Forgotten password'** beneath the username and password fields.

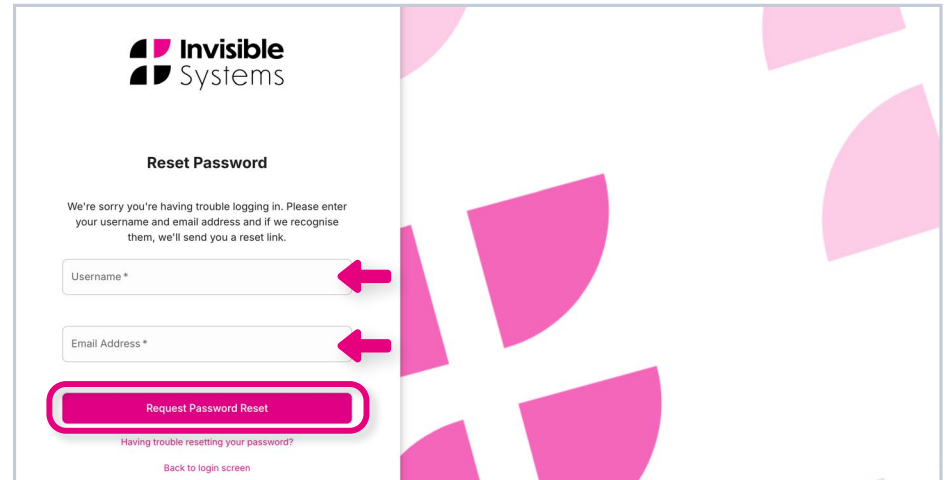
Step 2

Enter your user name and email address into the relevant fields, then **click 'Request password reset'**.

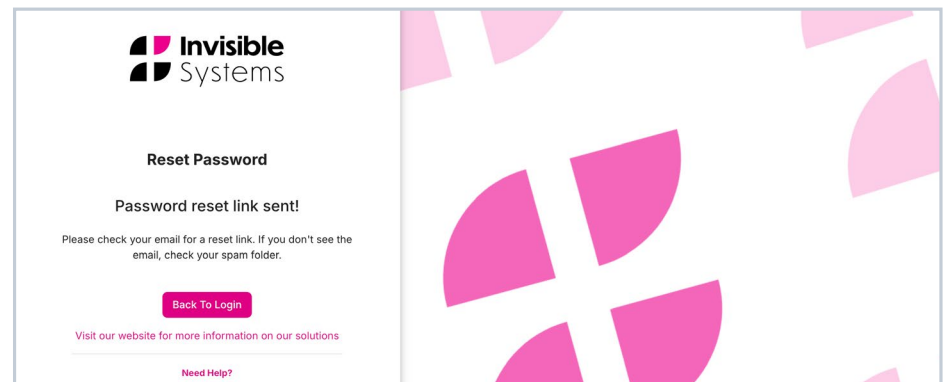
A password reset email will then be sent to your inbox.



The screenshot shows the Invisible Systems login page. At the top left is the Invisible Systems logo. Below it is the heading "Sign In". There are two input fields: "Username*" and "Password*". Below the password field is a link labeled "Forgot password?". A red circle highlights this link, and a hand cursor is pointing at it. Below the input fields is a pink "Sign In" button. At the bottom, there is a link that says "Visit our website for more information on our solutions".



The screenshot shows the Invisible Systems "Reset Password" page. At the top left is the Invisible Systems logo. Below it is the heading "Reset Password". The text reads: "We're sorry you're having trouble logging in. Please enter your username and email address and if we recognise them, we'll send you a reset link." Below this text are two input fields: "Username*" and "Email Address*". Red arrows point to these fields. Below the input fields is a pink button labeled "Request Password Reset". Below the button is a link that says "Having trouble resetting your password? Back to login screen".



The screenshot shows the Invisible Systems "Reset Password" page with the confirmation message. At the top left is the Invisible Systems logo. Below it is the heading "Reset Password". The text reads: "Password reset link sent! Please check your email for a reset link. If you don't see the email, check your spam folder." Below this text is a pink button labeled "Back To Login". At the bottom, there is a link that says "Visit our website for more information on our solutions" and a link labeled "Need Help?".

Step 3

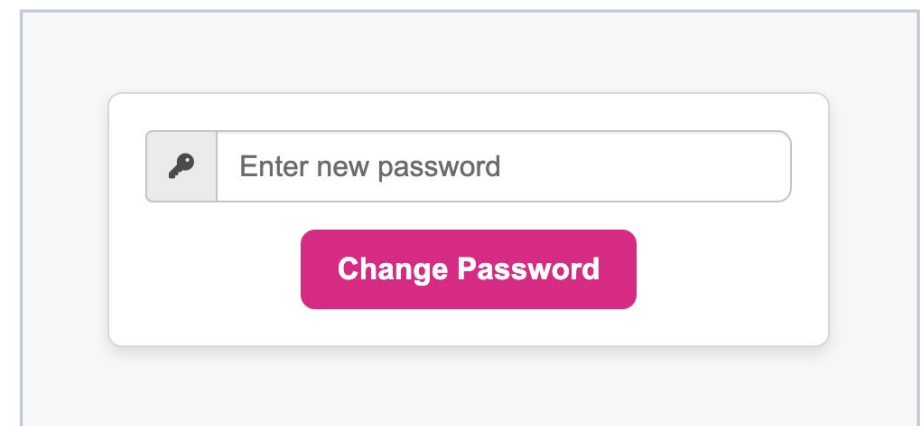
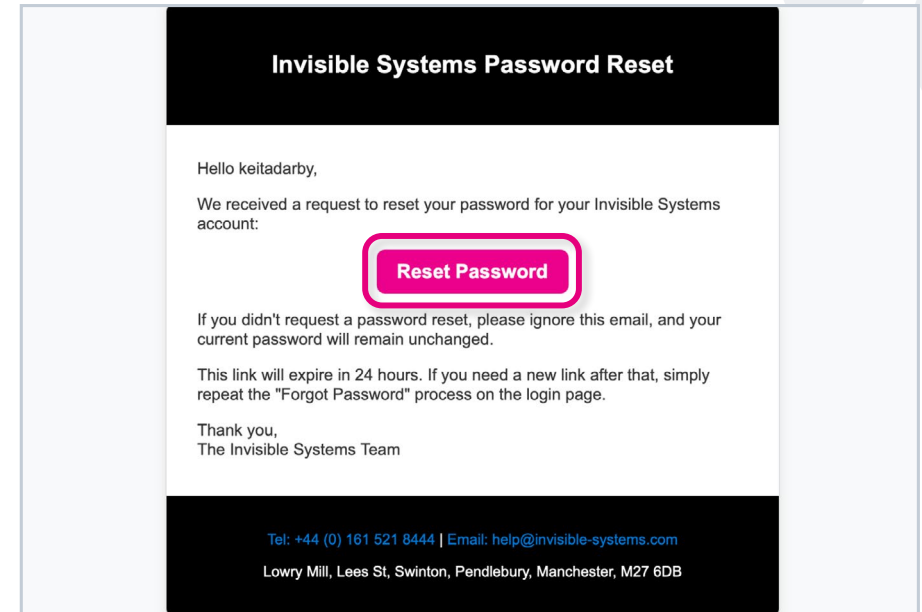
Once you receive the email, **click on the 'Reset' button** or copy and paste the link into your browser.

Step 4

Type in a new password and click 'Change Password'. You will now be able to log in to Live by Invisible Systems with your new password.

The password reset link **expires after 7 days**. If this happens, simply follow the above steps again.

If you're a new user, you will also receive a password reset email to log in for the first time. You should follow steps 3 to 4.



If you require any additional training, please contact
help@invisible-systems.com

